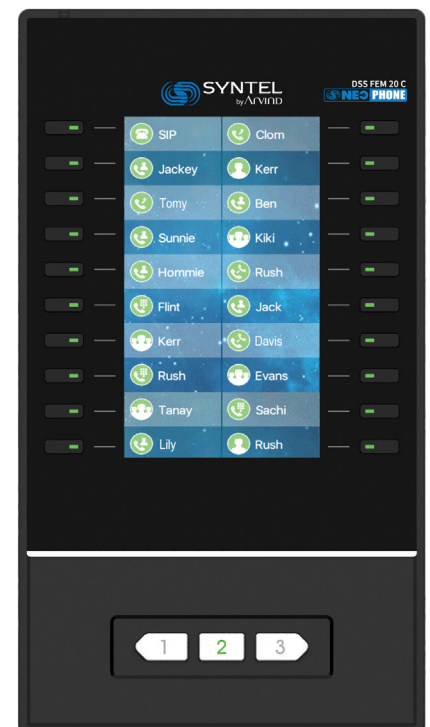# DSS
FEM 20 C

Color-Screen Expansion Module

The **DSS FEM 20 C Color-Screen Expansion Module** for FKT 10 C enhances the functionality of your IP/SIP phone, taking it to a whole new level. It features a large 4.3-inch color LCD screen that delivers a vivid visual experience, paired with an intuitive user interface for advanced call management. The module supports three pages of 20 DSS keys, allowing you to program up to 60 different features. These multifunctional keys can be customized for BLF, speed dial, call forwarding, transfer, call park, call pickup, and more. Ideal for receptionists, administrative assistants, and contact center staff, the FEM 20 C makes it easy to monitor contacts and handle a high volume of calls efficiently.

Highlight

» 4.3" main color display

» The physical DSS keys on each page with dual-color LED.

» 3 independent control keys with illuminated LED are used for fast switching pages.

» USB connect, to ensure a higher reliability of data transmission and a higher speed of data refresh.

» Support up to five Expansion Modules, while adding 300 additional buttons at most.

» Stand with 2 adjustable angles of 45 and 50 degrees

Generic

- 4.3-inch (480x272) color screen
- Color icons for rich visual experience
- 20 physical DSS keys on each page with dual-color LED
- 3 independent control keys with illuminated LED are used for fast switching pages, three page views are possible.
- The with up to five EM50 Color-screen Expansion Modules, while adding 300 additional buttons at most.
- Desktop stand
- Stand with 2 adjustable angles of 45 and 50 degrees
- External power supply

Device Functions

- Screen saver
- Programmable for shared line, BLF List, call park, Intercom, conference, forward, group pickup, group listening, LDAP, URL etc.
- 3 pages of max
- 60 additional keys through page switch
- Support USB headset or USB BT dongle or USB Wi-Fi dongle or flash driver or Expansion Module etc. USB peripherals.
- For support of two or more Expansion Modules, an external power adapter (5V/2A) is required on the previous expansion module.

Physical Specifications

- LCD x1: 4.3-inch (480x272) color screen
- Keypad: 23 keys, including
  - ‣ 20 DSS keys (With LED Indicator Light)
  - ‣ 3 Page-Switch (PS) key (With LED Indicator Light)
- USB Cable x1
- Stand x1
- Connecting Sheet x1
- Screws x1
- DC port x1: $5.5x2.1x10mm
- USB2.0 port x1: Micro USB for data in and out
- USB2.0 port x1: Standard A for connect with USB headset or USB BT dongle or Wi-Fi USB dongle or flash driver or Expansion Module
- DC power input: DC5V/2A
- Power Consumption (use the power adapter):
  - ‣ Idle 1.6W, Peak 3.62W
- Working temperature: 0°C 45°C
- Working humidity: 10~95%
- Installation: Desktop stand
- Color: black
- Device dimensions:
  - ‣ Desktop stand (angles 1: 45 degree): 200.9x115x157.5 mm
  - ‣ Desktop stand (angles 2: 50 degree): 188.5x115x167.4 mm

The above specification may be updated in the future without prior notice. All hardware/physical features should be based on the final shipped products.

Syntel by Arvind, the flagship company of Arvind Limited—one of India's most respected industrial conglomerates with revenues exceeding USD 2 billion—stands at the forefront of next-generation technology solutions. Originally rooted in Enterprise Telephony, Syntel by Arvind has continuously evolved over the past 30+ years, expanding its offerings to encompass a wide range of Converged Technology Solutions, including Enterprise Communication, Network Infrastructure, Audio-Visual System Integration, and Security & Surveillance solutions.

Backed by decades of industry experience and a robust distribution network, Syntel by Arvind has established a strong presence in the enterprise segment, delivering innovative and integrated solutions to meet the diverse needs of its clients.

Enterprise Communication

Security & Surveillance

AV Integration & Automation

Network infrastructure