

Alcatel-Lucent Enterprise M5s DeskPhone

The M5s DeskPhone offers a rich SIP communications experience with intuitive navigation and conversation comfort.

This elegant DeskPhone provides super wideband audio in hands-free mode with echo cancelling and full-duplex call performance. The 2.8-inch color screen makes it easy to connect quickly.

The user experience is enhanced with a 4-way navigation key, 8 line keys, 4 soft keys and a user-friendly interface.

The M5s DeskPhone includes USB-A and USB-C ports making it more than a phone. It is possible to connect to a PC as an external loud speaker to take advantage of the super wideband speaker phone or plug external devices such as Expansion Module (EM200), USB headset, USB-key. The M5s DeskPhone supports a USB Wi-Fi dongle.

The M5s DeskPhone includes an adjustable foot stand and comes with customizable faceplates to promote brand awareness.

The standard SIP protocol provides the rich telephony features supported by the major open SIP servers in the market.

The M5s DeskPhone supports both external power and power over Ethernet (PoE, Class 2).

The phone is compatible with ALE Easy Deployment Server (EDS) and Easy Device Management (EDM), providing easy large-scale configuration and deployment.



| Features | Benefits |
|--|--|
| 2.8-inch color screen | Easily connect with colleagues or customers |
| Super wideband audio quality | Super wideband audio for speaker phone and Wideband audio for the handset |
| USB-A and USB-C ports | Connect a headset, expansion module, or Wi-Fi dongle to improve business efficiency |
| Elegant phone with adjustable foot stand | Perfect for small desks, hotel rooms and hospital bedsides |
| Customized faceplate | Display your organization's logo and create brand awareness |
| Rich telephony features with standard SIP protocol | Benefit from business features such as call management and conference, provided by your preferred cloud PBX provider |
| Effortless deployment | Compatible with ALE Easy Deployment Server (EDS) and Easy Device Management (EDM). Saving on manpower with easy large-scale configuration and deployment |

Datasheet

Alcatel-Lucent Enterprise M5s DeskPhone

Technical Specifications

Physical Characteristics

- Height: 183mm (7.2 inches)
- Width: 207mm (8.1 inches)
- Depth: 35mm (1.4 inches)
- Weight: 810g (1.79 lbs) (with handset and stand)
- Color: Gray
- Adjustable stand: 40° & 55°
- Wall mountable (with an optional accessory)

Display

- 2.8-inch, 320x240 color display

Keys

- 8 programmable line keys with LED
- 4 menu keys
- 4-way navigation keys and OK key
- Cancel key
- Volume control keys (+ and -)
- Hands-free, mute and message keys
- Call hold, call transfer and redial key
- Standard dial pad

Telephony Features

- 8 SIP accounts
- Call forward, call waiting, call transfer, call hold/resume, redial
- Mute/unmute, voicemail, DND, auto answer
- Local 6-party conference
- Call Log (1000 entries)
- Contacts (1000 entries)

Audio Characteristics

- G.722, OPUS, iLBC
- G711 (A-law and Mu-law), G.726, G.729AB
- Voice Activity Detection (VAD), Comfort Noise Generation (CNG), Acoustic Echo Cancellation (AEC), Noise Suppression
- DTMF: In-Band, RFC2833, SIP INFO
- Hearing Aid Compatible (HAC)

Power

- Power over Ethernet (IEEE 802.3af), Class 2
- Power consumption idle/active: 1.9W/2.7W
- Power adapter: 5V/2A DC output (optional)

Connectivity

- RJ-45 LAN: 10/100/1000M Ethernet
- RJ-45 PC through 10/100/1000M Ethernet switch
- RJ-9 handset connector
- USB-A and USB-C connectors

Network, Security and others protocols

- SIP V2: RFC 2474, 2833, 3261, 3263, 3264, 3265, 3550, 4566, 5359, 6086
- Static IP and DHCP
- IPv4/IPv6
- IEEE 802.1AB/LLDP-MED
- QoS: 802.1p/Q tagging (VLAN), Layer 3 TOS, DSCP
- TFTP/HTTP/HTTPS/TR069
- OpenVPN, 802.1x, OpenSSL 3.x
- Authentication: Basic or digest
- Denial of service (DoS) attack protection: Flooding
- Transport: TLS 1.2 and SRTP/AES-256
- Shipped with (X509v3) certificate installed

Configuration

- Web-based management
- ALE Easy Device Management (EDM)
- ALE Easy Deployment Server (EDS)

Languages

- Multi-language support (menu): Arabic, Chinese (simplified), Chinese (traditional), Czech, Danish, Dutch, English, Estonian, Finnish, French, German, Greek, Hebrew, Hungarian, Icelandic, Italian, Japanese, Korean, Latvian, Lithuanian, Norwegian, Polish, Portuguese, Russian, Slovak, Slovenian, Spanish, Swedish, Thai, Turkish

Regulatory Standards

Safety

- IEC 62368-1: 2023
- EN 62368-1: 2014 +A11: 2017
- CSA C22.2 No. 62368-1-19 and ANSI/UL 62368-1-2019

EMC

- EN 55032: 2015+A11:2020
- EN 55035: 2017+A11:2020
- EN 61000-3-2 / IEC 61000-3-2
- EN 61000-3-3 / IEC 61000-3-3
- FCC 47 CFR Part 15 Subpart B
- ICES-003 Issue 7 Canada

Eco design

- ErP 2009/125/EC, ErP (EU) 2023/826, WEEE 2012/19/EU
- ROHS 2011/65/EU, CHINA ROHS 2: GBT 26572-2011
- REACH: European regulation: N° 1907/2006
- Proposition 65
- Packaging: EU Directive 94/62/EC

Hearing Aid Compatibility

- FCC 47 CFR Part 68, CS-03, AS/ACIF S040

Environmental Conditions

- Operating temperature: -5°C to +45°C
- Relative humidity: 5% to 95%
- Storage/transportation temperature: -25°C/+70°C
- IP Class: IP52

Ordering Information

- 3MK37018AA M5s DeskPhone

Accessories

- 3MK27007AA EM200 Expansion Module
- 3MK27008AA Wall Mounting Kit
- 3MK08005US External Power Adapter (US)
- 3MK08005EU External Power Adapter (EU)
- 3MK08005RW External Power Adapter (AU/UK)

Packaging

- M5s DeskPhone
- Wired HD wideband handset and cable
- Phone stand
- 1.5m network cable (cat5e)
- Safety sheet
- Quick User Guide